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Roll No. :

576481(76)

M.B.A. (Fourth Semester) Examination, 2020

APR-MAY

(New Course)

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(Specialization : Applied Electives)

(Management Branch)

HOSPITAL MANAGEMENT

Time Allowed : Three hours

Maximum Marks : 80

Minimum Pass Marks : 32

Note : Attempt all questions. All questions carry equal marks.

Part- 'A'

5×2=10

1. Define “service” in a hospital.
2. Define Hospital Information System.

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3. Bring out the importance of Nursing Service in hospital.
4. Write a note on Safety and Security in the hospital.
5. Explain organizational structure.

Part- 'B' $5 \times 14 = 70$

6. (a) Define the term Hospital. Bring out the function of a hospital in detail.

Or

- (b) How will you plan and design a general hospital?

7. (a) Explain in detail Facility Master Plan process.

Or

- (b) Write short notes on :
 - (i) Furnishing and Equipping the Hospital
 - (ii) Commissioning and Inauguration of hospital

8. (a) Discuss the management structure and explain the duties, responsibilities and functions of the CEO.

Or

- (b) What do you mean by organizing hospitals? Discuss

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the organizational structure found effective for organizing hospitals.

9. (a) Explain the strengths and drawbacks of HIS and state whether it is friendly to the hospital or the patients, with illustrations.

Or

- (b) As a hospital professional, you need to enrich the potentials of employees working in different capacities. Throw light on the training programme helping you in the process.

10. (a) Explain different categories of Hospital Waste. Suggest suitable methods for disposal of Hospital waste.

Or

- (b) Enumerate the channels and uses of communication in a hospital.